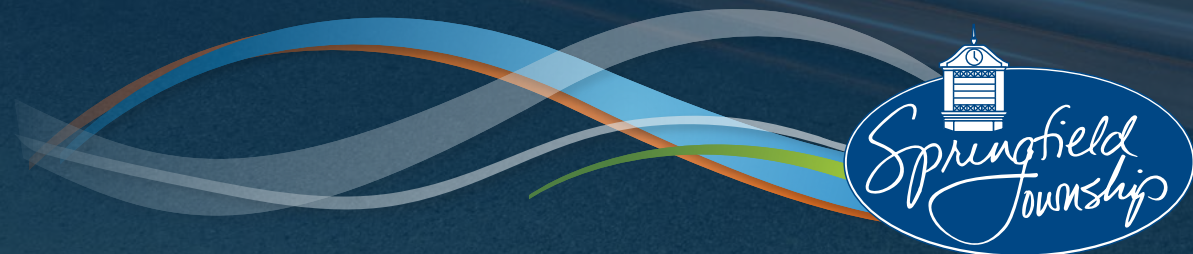
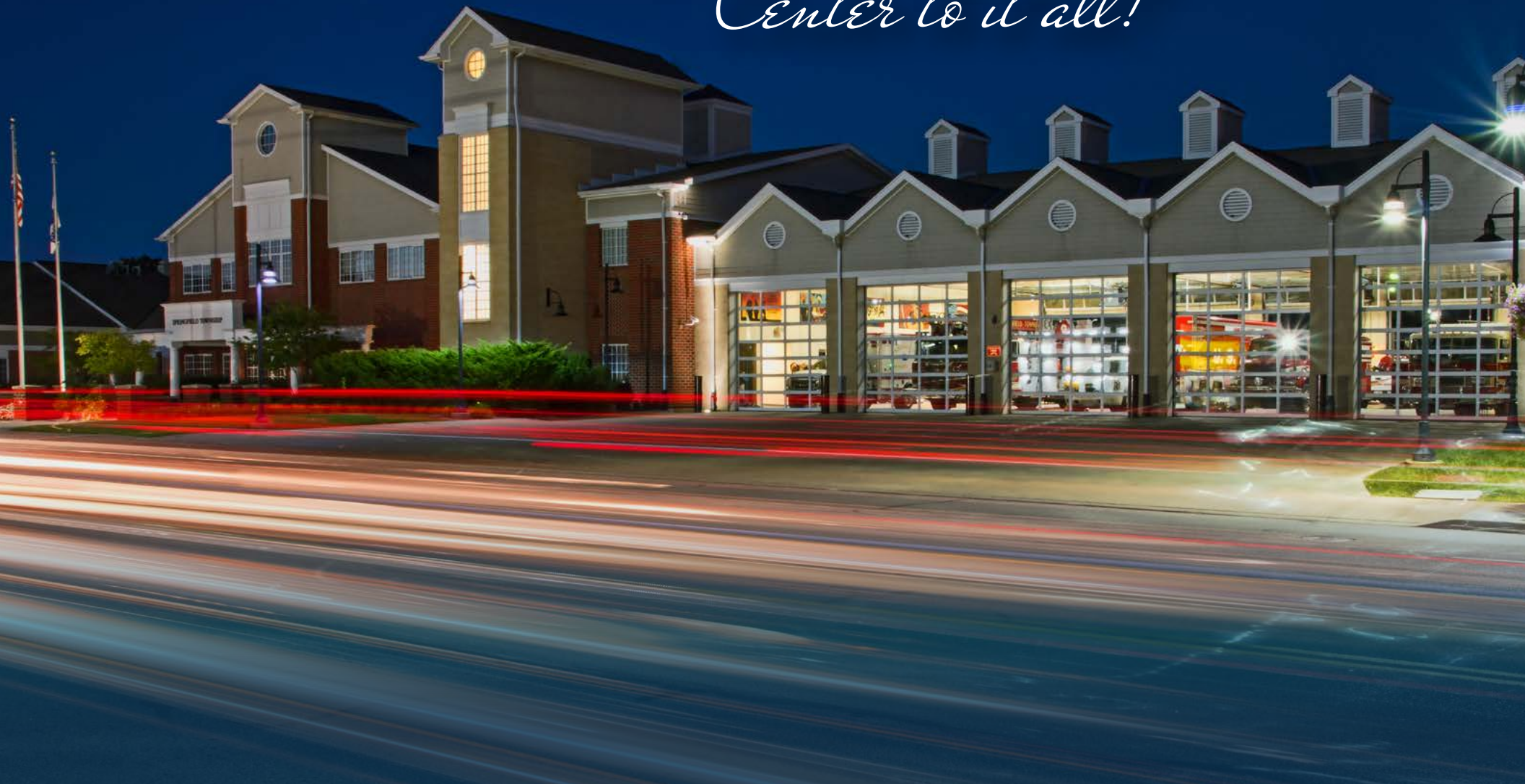


# SPRINGFIELD TOWNSHIP

*Center to it all!*



**2016 Annual Report  
and Township Update**

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9150-9158





# CONTACT INFORMATION

[WWW.SPRINGFIELDTWP.ORG](http://WWW.SPRINGFIELDTWP.ORG)

Administration	9150 Winton Rd.	(513) 522-1410
Police Department	1130 Compton Rd.	(513) 729-1300
Fire Department, Station 79	9150 Winton Rd.	(513) 521-7578
Fire Department, Station 75	10335 Burlington Rd.	(513) 851-3030
Public Works Department	952 Compton Rd.	(513) 522-1410
Senior & Community Arts Center	9150 Winton Rd.	(513) 522-1154
Grove Events Center	9150 Winton Rd.	(513) 522-1154
ArtsConnect	9150 Winton Rd.	(513) 728-4262

**Township Administrator**, Mike Hinnenkamp  
**Assistant Administrator**, Chris Gilbert  
**Finance Director**, Kim Cox  
**Human Resources Director**, Larry Mullins  
**Police Chief**, Robert Browder  
**Fire Chief**, Robert Leininger  
**Public Works Director**, Mike Gould  
**Grove & Senior Center Director**, Thom Schneider  
**Township Communications & ArtsConnect Executive Director**, Kim Flamm

# From SPRINGFIELD TOWNSHIP BOARD OF TRUSTEES



*Springfield Township Board of Trustees, Mark Berning, Joseph Honerlaw and Gwen McFarlin*

As your Board of Trustees, it is our pleasure to present the 2016 Springfield Township Annual Report & Update. On behalf of administration, police, fire, public works, zoning and senior services departments, we thank you for your continued support and interest in what is happening in the community.

This report presents an overview of our collective accomplishments and future initiatives in Springfield Township. In reading this, you will find we had quite a busy year and have many exciting projects in the works.

Among the many accomplishments of 2016, the update of our Comprehensive Neighborhood Master Plan, created with a high level of resident involvement, has positioned us to make great strides in 2017. The master plan serves as our blueprint for the future regarding infrastructure, neighborhood revitalization, parks and recreation, economic development, and financial stability.

The coming year is shaping up to be an exciting time. Infrastructure will be the Township's main focus throughout 2017 with a record number of roads scheduled for resurfacing. A surge of engaging events will bring the community together in continuous celebration. Progress on the Center Pointe Preserve development and the implementation of new community branding will bring renewed energy and interest for investment. Beautification projects in gateways and parks will enliven neighborhoods.

We feel the Township is uniquely positioned to be the premier first-ring suburb in Hamilton County that's center to it all! We sincerely thank you for taking the time to explore this report and supplemental information directed through the links throughout the book.

Sincerely,  
Springfield Township Board of Trustees  
Mark Berning, Joseph Honerlaw and Gwen McFarlin

# About SPRINGFIELD TOWNSHIP

Springfield Township is home to over 36,000 residents. Homeowners enjoy the amenities of great services focused on resident needs. In addition to the many assets, what many residents say they love about living here is being “center to it all.” Springfield Township is the center-most point in Hamilton County. Within a short drive in any direction, residents can watch a professional sporting event, experience a live theater performance, canoe down the Little Miami, ride award-winning roller coasters, ski the slopes of Perfect North, dine on the river, or shop from a wide selection of retailers. Doctors offices, dry cleaners and veterinarians are local, making everyday living easy! Residents also have access to over 15 university campuses within 17 miles and 12 hospitals within 10 miles.

**Founded in 1795**  
**17 Square Miles**  
**Population of 36,319 people**

## Land Use



Approximately **60%** of Springfield Township is comprised of **residential** land use.



Approximately **30%** of the of the Township land use is comprised of public land – **parks, churches, schools, or other government or non-profit** uses.



Approximately **10%** of the Township is comprised of commercial or **industrial** use.



Winton Woods Park Lake



St. Xavier Stadium

# A UNIQUE COMMUNITY

## Neighborhoods of Springfield Township

Edgemont  
 Finneytown  
 Glencoe  
 Golfway  
 Hollydale  
 Kemper Meadows  
 Lexington Heights  
 New Burlington  
 Pleasant Run Farms  
 Ridgevale  
 Seven Hills  
 Skyline Acres  
 Valleydale  
 View Place  
 Wellspring  
 West College Hill

*Shares boundaries within 7 public school districts and offers top-rated private academic choices.*

## Springfield Township Public School Districts

Finneytown  
 Mt. Healthy  
 Northwest  
 North College Hill  
 Princeton  
 Winton Woods  
 Cincinnati Public

## Private Schools in Springfield Township

St. Xavier High School  
 St Vivian Elementary  
 John Paul II Elementary  
 Central Baptist

## Additional Amenities & Attractions

- Winton Woods park, featuring 2,555 acres of wooded trails, fishing, horseback riding, golfing, camping, picnic areas, and playgrounds
- 11 Neighborhood Parks
- Recreational, senior and fitness centers along Winton Road
- Convenient access to three major highways
- Diverse and affordable neighborhoods on tree-lined streets
- Nationally Accredited Police Department & ISO 3 rated Fire Department
- Culturally inclusive with over 50 churches, many sharing their heritage through annual festivities.

## Nine Zip Codes in Springfield Township

45215	45237
45216	45239
45218	45240
45224	45246
45231	



# BUDGET & FINANCE

## TOWNSHIP APPROPRIATIONS PROCESS

The Township's budgetary process begins in the fall by drafting temporary appropriations. This process involves the Township Administrator meeting with Department Heads and the Finance Director to discuss available fund balances, expected revenue and the particular needs of each department. Proposed expenditures are reviewed to ensure alignment with the adopted goals and/or strategies of the Township.

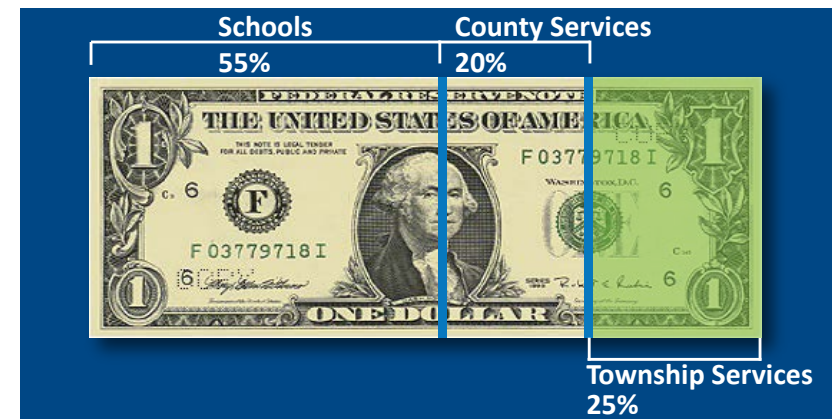
The Board of Trustees and Fiscal Officer are presented a draft of the temporary appropriations at a work session by the Township Administrator. Once reviewed, the temporary appropriations may be modified based on feedback from the Board of Trustees and Fiscal Officer. The temporary appropriations are adopted prior to the beginning of the year. The final appropriations are passed before March 31st after conducting a public hearing, enabling the public to review and provide comment.

## FINANCIAL STRUCTURE

Springfield Township's appropriations are made up of approximately 28 different funds. Each fund receives revenues from specific sources, such as property tax levies, and is restricted in terms of permissible expenditures. Each fund carries its own balance and carryovers. The general fund permits the greatest discretionary expenditures. All other funds are known as special purpose funds, which have greater restrictions by state law regarding what they can be used for.

The Township's financial structure is best understood as "a la carte" due to the ability of residents, through various dedicated tax levies, to determine the level of services desired. The Township's revenue is primarily received from property taxes with the majority dedicated to public safety (Police & Fire/EMS).

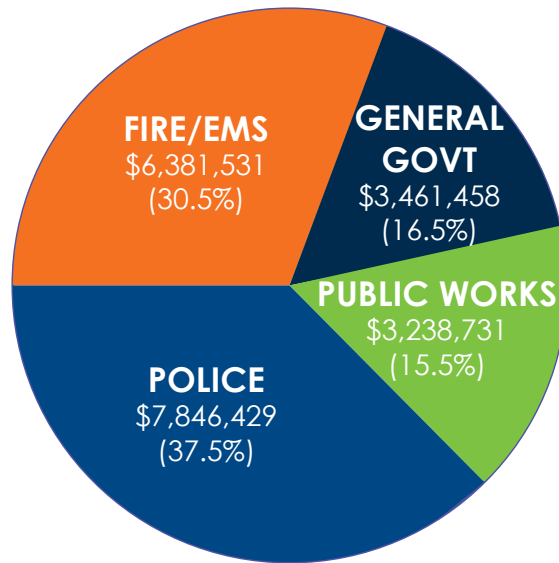
## Where do my property taxes go?



# FINANCIAL TRANSPARENCY

OpenGov is an open data platform which helps governmental entities display information over a multi-year period. In order to provide residents with a transparent method of reviewing financial data, the Township uses this platform to dynamically present the Township's financial information. The OpenGov platform provides residents, staff, and other stakeholders with a bank of information that displays how the Township is working for its citizens. To reach the Township's OpenGov portal from the Springfield Township website, visit [www.springfieldtp.org/opengov](http://www.springfieldtp.org/opengov)

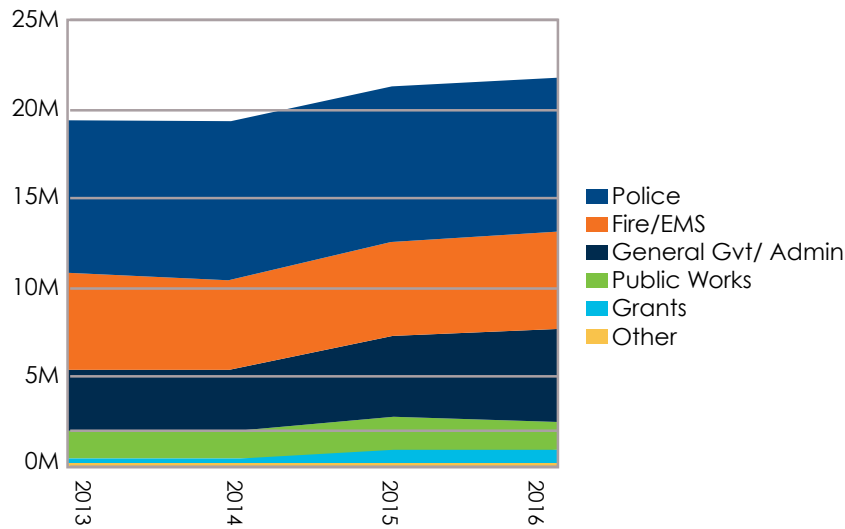
## 2016 EXPENDITURES



[View an in-depth look at Township finances online here.](#)

VISIT OPEN GOV HERE

## REVENUE TRENDS (2013 - 2016)





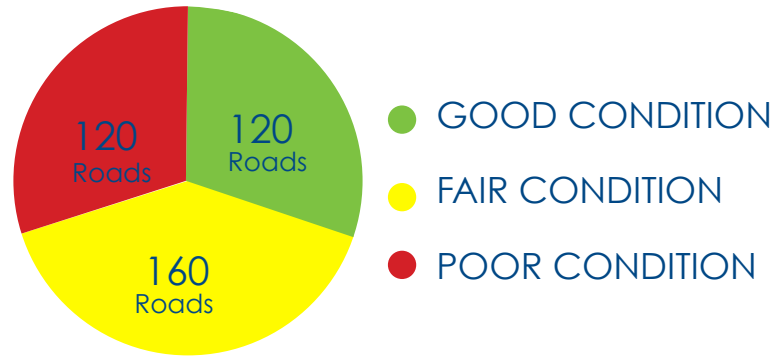
## LOOKING AHEAD at the 2017 Budget

Permanent appropriations represent the Township's continued commitment to provide exemplary services to its residents. Specifically, the 2017 permanent appropriations illustrate this commitment through adequate departmental staffing, replacing antiquated tools and equipment, capital improvements to heavily used facilities, and a focus on improving infrastructure within our neighborhoods.

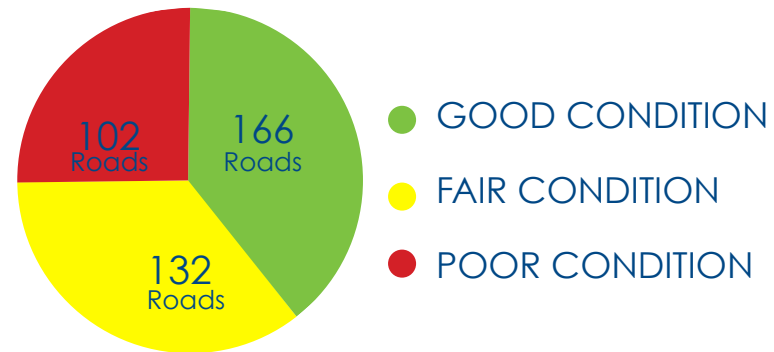
### INFRASTRUCTURE

As outlined in the updated Comprehensive Neighborhood Master Plan, Springfield Township is implementing a new funding process for street resurfacing and repairs. To improve the condition of Township roads in our neighborhoods, the Voluntary Resident Assessment Process, coupled with revenue from the JEDZ and the SCIP Grant Program, are enabling the Township to aggressively improve the condition of roads in Township neighborhoods. In 2017, the Township has approved expenditures to improve and repair a total of 26 streets, a record number.

### 2016 EXISTING ROAD CONDITIONS



### PROJECTED 2018 ROAD CONDITIONS



## INFRASTRUCTURE (CONTINUED)

As part of the 5 year infrastructure plan, funding resources for all future projects will be:

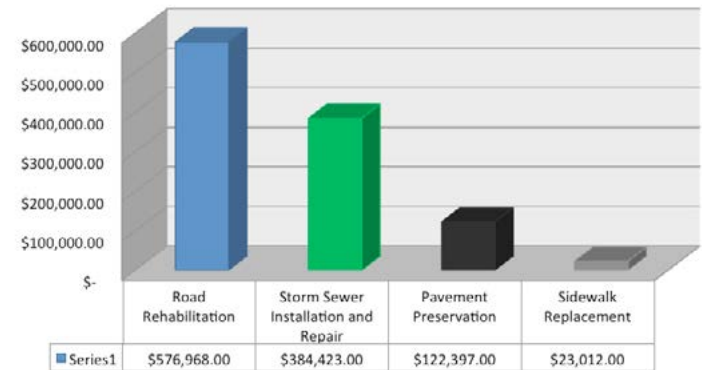
- Existing 1 Mill Road District Levy
- Township General Fund
- Grants (when applicable)
- Voluntary Property Assessments

When selecting which projects to perform, the concept of “only” repairing the worst streets first will no longer apply. The Township will appropriate funding to rehabilitate roads but also allocate money to preserve roads that are in fair/good condition.

Moving forward, pavement preservation options will be:

- Thin Overlay
- Cape Seal/Black Mat
- Black Onyx

2016 Infrastructure Improvements



Thin overlay application on Clemray Drive

## CAPITAL/FACILITY IMPROVEMENTS

Maintaining and improving Township facilities is necessary to ensure services can be delivered safely, efficiently, and effectively. Additionally, preserving these assets provides long-term cost savings to the taxpayers. Facilities in police, fire, parks, and Senior/Community Arts Center will receive some attention in 2017 including, but not limited to, mechanical repairs/replacement, exterior repairs, and interior maintenance.

## PERSONNEL

In an effort to ensure alignment with the Comprehensive Neighborhood Master Plan and dedication to public safety, the Township is allocating funding to maintain staffing levels in police, fire/EMS, community services, and public works.

## TOOLS AND EQUIPMENT

As with any service-oriented organization, Township personnel must utilize various tools and equipment to perform residential services. In order to provide residents with the best possible service, the Township is making expenditures to purchase a new life squad, police cruisers, a snow removal truck, and various other pieces of equipment.

# COMMUNITY ENGAGEMENT

## COMPREHENSIVE NEIGHBORHOOD MASTER PLAN - UPDATE

In 2016, Springfield Township completed an update to the original Comprehensive Neighborhood Master Plan which was first approved in 2010. The project was a collaboration with 50 Township residents serving on a Plan Update Committee. The update process spanned 3 months and included a thorough review of issues and possible solutions to previously identified topics including Township financial stability, infrastructure, parks and recreation, sidewalk and bike paths, housing, economic development, and land use planning. The Comprehensive Neighborhood Master Plan is the foundation of planning through the year 2021.

## COMMUNITY PARTNERS COMMITTEE

Springfield Township began a new Community Partners Committee as a way to engage with key leaders in the community and facilitate ongoing two-way dialogue. The group, which continues to meet on a quarterly basis, consists of religious, educational and civic leaders of Springfield Township. Discussions facilitate collaborations and a better understanding of Township-wide issues.





## Springfield Township Comprehensive Neighborhood Master Plan Update



### WHAT IS IN THE COMPREHENSIVE MASTER PLAN UPDATE?

- 5 YEAR INFRASTRUCTURE PLAN
- 5 YEAR PARKS PLAN
- SIDEWALK AND BIKE PATHS PLAN
- HOUSING STRATEGIES
- ECONOMIC DEVELOPMENT PLAN
- LAND USE PLAN

The Plan was formally adopted in 2011 by the Board of Trustees

Between 40-50 resident committee members participated in 3 months of meetings to update the plan with a focus on infrastructure, parks, economic development, connectivity and housing.

2009 - Twelve neighborhood districts were designated

Several public meetings were held in neighborhoods to gather residents' opinions of community strengths, weaknesses, opportunities and threats.

70 residents formed a steering committee, attended several meetings and provided feedback to specific plan proposals.

The firm KKG was hired to gather research, compile components of the plan and develop the initial concepts for the "Core District" (Now named Centre Pointe Preserve)

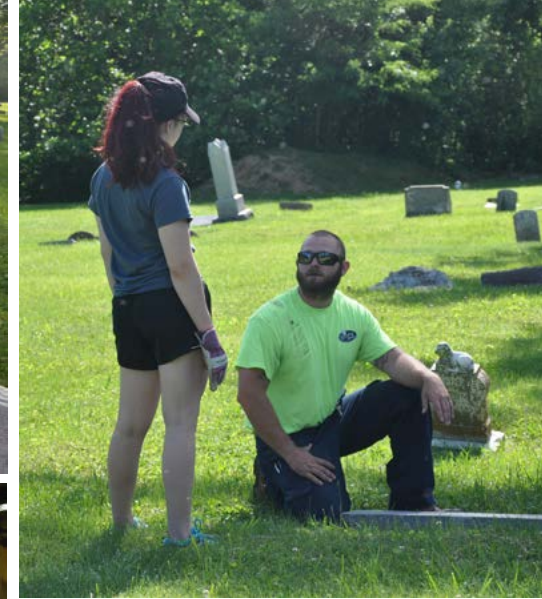
Members of the original plan committee were invited to be a part of the update process. To assure all neighborhood districts were represented, additional community members were invited to participate in the update process.

The updated plan recommendations were presented in 3 public meetings and open houses, then later adopted in 2016 by the Board of Trustees.

## VOLUNTEERS

Perhaps the greatest benefit people get from volunteering is the satisfaction of incorporating service into their lives and making a difference in their community. The intangible benefits alone - such as pride, satisfaction, and accomplishment - are worthwhile reasons to serve. In 2016, several community groups stepped up to share their love for making Springfield Township beautiful.

- Lifespings Church - 6 to 12 volunteers helped reset the Grove Banquet Hall **after nearly every community event**.
- Catholic Heart Work Camp - Sent 14 volunteers to Beechgrove Cemetery for three days, **repairing and resetting headstones**.
- Seven Hills Action Group - Initiated three **neighborhood cleanups** and collected over 50 bags of trash.
- Finneytown Athletic Association **organized 80 volunteers to paint fences** and collect litter in the wooded areas of 2 public parks.
- ArtsConnect logged over 998 volunteer hours for **community events**.
- The Powel Crosley Jr. YMCA brought a team of teen campers to **paint picnic tables** and help children make crafts at the Puppets For Lunch event.
- Finneytown cheerleaders **plant pots of flowers** on the civic center plaza every year in the spring.



## COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The Community Emergency Response Team (CERT) program helps train people to be better prepared to respond to emergency situations in their communities. When emergencies happen, CERT members can give critical support to first responders, provide immediate assistance to victims, and organize spontaneous volunteers at a disaster site. CERT members can also help with non-emergency projects that help improve the safety of the community. Each year the Township trains 20-30 residents, and the team consists of 45 community members.

The CERT course is taught in the community by a trained team of first responders who have completed a CERT Train-the-Trainer course conducted by their state training office for emergency management, or FEMA's Emergency Management Institute (EMI). CERT training includes disaster preparedness, disaster fire suppression, basic disaster medical operations and light search and rescue operations.

All CERT photography by Glenn & Malinda Hartong



## COMMUNITY EVENTS

You may have danced to live music on the lawn with the return of outdoor community concerts. Your children may have honked the horns at a Touch-A-Truck event. You may have stood and applauded wildly for one of the ArtsConnect dinner theater performances. Maybe you proudly showed a piece of your own art in the ArtLocal Art Show. You may have the memory of dancing with your little girl at the Daddy Daughter Dance.

These are just a few of the many quality events that bring hundreds of residents and visitors together in Springfield Township. Events enhance the quality of life - they bring laughter, joy and, pride to our community. Events are now a part of the fabric that makes us unique and connected.

### In 2016 Springfield Township and its non-profit organization ArtsConnect

Organized **29 community events**

For over **5,600 people in attendance**

With over **998 volunteer service hours** recorded

### Whats New in 2017

- **Bigger Bands** For Outdoor Concerts! [Learn more here](#)
- **Lunchtime Concerts With a Food Truck** The Final Friday of Each Month, May-September [Learn more here](#)
- WinterFest will be expanded to include a **Parade and Winter Village** featuring 8 cottages, live ice sculpting demos, a petting zoo, puppet shows, concert, hay rides and so much more!  
[Learn more here](#)
- **Full Time Summer Camp**, All Summer Long! [Learn more here](#)
- ArtsConnect **Membership Discount Card!** [Learn more here](#)





# COMMUNICATIONS



## Website

Springfield Township underwent a comprehensive website assessment in 2013. After researching many website providers, we chose Civic Plus for its robust modular-based, user-friendly features. The website enables staff to create and manage website content in-house and offers several ways citizens can report issues, remain informed, and engage with their local government. The main Township website will be refreshed with a new look every four years to reflect the image and needs of the community.

In 2016, the Township initiated the re-design phase. A fresh modern look, reflecting the community brand of "Center to it all!" will go live in June of 2017. The website will have the same features the current site offers, but with easier navigation and easy access to the questions residents want answers to immediately.

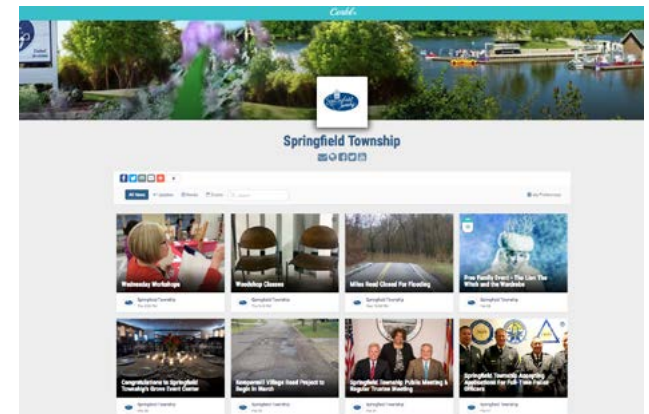
## Springfield Township Affiliated Websites:

- [www.springfieldtwp.org](http://www.springfieldtwp.org)
- [www.groveeventcenter.org](http://www.groveeventcenter.org)
- [www.theartsconnect.us](http://www.theartsconnect.us)

## A New Newsletter Format

Springfield Township is all about a unique, enriching experience. In order to provide more meaningful, relevant, and timely information, our newsletter now empowers you to self-select the content you wish to see from us, on a schedule of your choosing, in a format you want. What exactly does this mean? Now you can personalize the news you see from us. Receive governance news, community updates, events, crime tips, etc. that will enhance your connections within Springfield Township. Customize your experience with us at <https://cerkl.com/Springfield-Township>.

**REGISTER FOR PERSONALIZED E-MAIL Notifications by clicking the "Notify Me" button on [www.springfieldtwp.org](http://www.springfieldtwp.org)**





### Community Branding

The benefits of a positive and unified image impact many aspects of a community. An image can help to attract and retain talent, shift perceptions, support an economic recovery, stimulate demand, and strengthen civic pride in a shared identity. Springfield Township understands that community branding goes beyond a logo or a tag line. Branding happens as a result of our everyday experience.

Throughout 2016, Township staff took a close look at its brand. We analyzed past surveys, emails, and comments from outside the community. We are excited to announce our new branding message, "Springfield Township, Center To It All!". The message will kick-off with our new website in June, and will be highlighted in the August edition of Cincinnati Magazine. Approximately 36 pages will be dedicated to all things Springfield Township.

But that's not all. The branding efforts will be ongoing and purposeful for the long run. We have maintained a close relationship with the Charley Harper Estate and will continue to celebrate his local and national legacy. In the coming year, new promotional videos will be created, community gateways will receive a fresh new look, and a more unified approach to print and electronic messaging will occur.

### Follow Us On Social Media



[facebook.com/springfieldtwp](https://facebook.com/springfieldtwp)  
[facebook.com/theartsconnect](https://facebook.com/theartsconnect)  
[facebook.com/groveevents](https://facebook.com/groveevents)



[youtube.com/SpringfieldTownship](https://youtube.com/SpringfieldTownship)



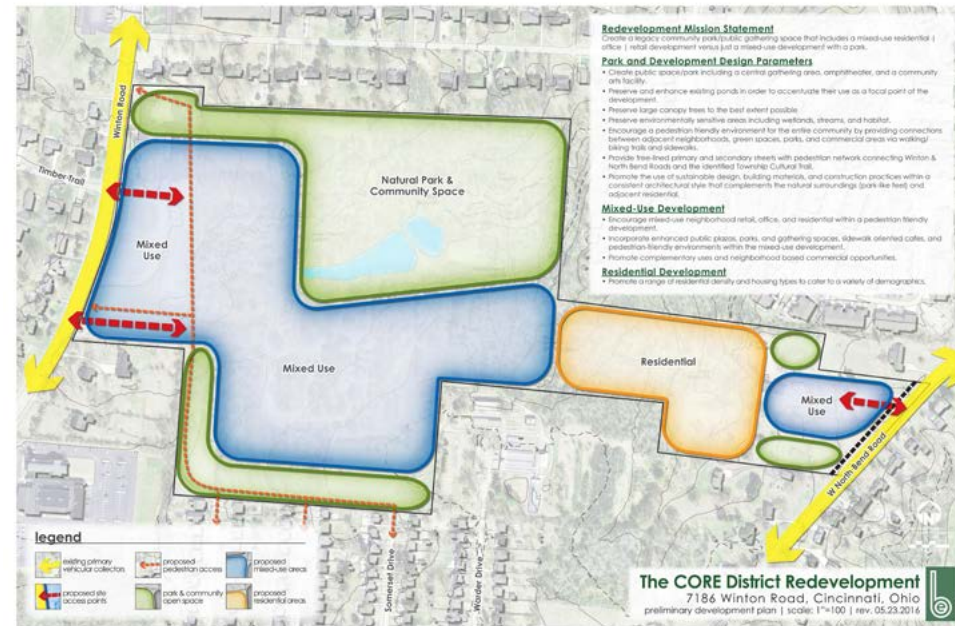
[twitter.com/springfieldtwp](https://twitter.com/springfieldtwp)

# ECONOMIC DEVELOPMENT

## CENTRE POINTE PRESERVE

Plans are well underway for a catalytic development project in Springfield Township with access points on Winton and North Bend Roads. Centre Pointe Preserve is a 50+ acre development. The project will eventually consist of mixed-use housing, commercial, park/natural space, and community gathering areas. Once complete, this one-of-a-kind development will provide a unique living environment for those seeking high amenity residential living within a park-like setting that's *center to it all*.

The final design and planning of Centre Pointe Preserve is in progress.





## NEW INVESTMENT

Over **\$10 million dollars** were invested in Springfield Township on improvements to existing businesses and the development of new commercial and residential properties in 2016. Among those investments, four existing restaurants made significant changes to their buildings, and the Township welcomed two new restaurants. Seventeen new condominium housing units were added to the Bridgecreek development. In addition, new office and service delivery spaces were developed, and various improvements to existing residential properties were made.





The CIC's Neighborhood Enhancement Grant Program awarded nearly **\$47,000** in grant funding to Township neighborhood associations for community improvement projects in 2016.

## COMMUNITY IMPROVEMENT CORPORATION (CIC)

The Springfield Township Community Improvement Corporation (CIC) acts as the economic development agent for the Township. The CIC has established a mission aimed at addressing the unique economic development challenges specific to Springfield Township as a bedroom community, such as attracting and retaining residents and maximizing commercial development opportunities.

### The CIC's strategic plan identifies 5 key action steps in furtherance of its mission:

1. Prepare and implement community marketing/branding plan.
2. Create strategies and implement detailed redevelopment plans for the commercial corridors.
3. Develop and administer incentive programs to foster investment into the Township's neighborhoods and business areas.
4. Utilize tax increment finance funding to expedite economic investment into the Winton Road business district.
5. Provide housing strategies and neighborhood improvement plans to increase property values, reduce code violations, and increase home ownership.

# SERVICE DELIVERY *and* RESIDENTIAL PROGRAMS

## EMR TRAINING EXPANDED TO POLICE OFFICERS

In 2015 a pilot program was initiated and continues to save lives today. Through this innovative program, police officers receive specialized training by the Springfield Township Fire Training Division to become certified **Emergency Medical Responders**. To date, **twenty Springfield Township Police Officers have become EMR certified** and can perform airway management, bleeding control, CPR, AED, and other medical emergency tactics. Often first to the scene, officers are better equipped and trained to handle life-threatening emergencies.

**Police Officers certified in EMR have saved 3 lives since the program began.**



## ITS ALL ABOUT SAVINGS TO RESIDENTS & BUSINESSES

The Springfield Township Board of Trustees continues to research and find ways to save households money. Over the past several years, a variety of programs have been implemented that provide savings through the Township's buying power. Lower rates on utilities and trash have been negotiated on residents behalf, saving hard earned money.



### ELECTRIC AGGREGATION PROGRAM

In December 2016, the Township renewed its electric aggregation program with Dynegy Energy Services. The average Springfield Township resident should save an estimated \$80-\$90 a year on the generation portion of their Duke electric bill when comparing the 5.50¢/kWh aggregation rate vs. Duke's current 6.26¢/kWh price. The savings achieved across the Township will be over \$800,000.

**Average Resident Savings**  
**\$80 - \$90/year**



### GAS AGGREGATION PROGRAM

The Township moved from a market based program to a capped price program with a flex-down opportunity. Our residents now enjoy competitive pricing without being subject to large shifts in the market. In 2016, residents collectively saved over \$86,220. Estimates for 2017 look even better. In just the first quarter of 2017, residents should see a savings of \$21.05 per household and a Township-wide savings of over \$112,244.

**Collective Savings of Over**  
**\$86,220**  
**In 2016**



Springfield Township was awarded the **2016 Innovative Community Partnership Award** presented by the Hamilton County Solid Waste District

## RUMPKE WASTE SERVICES CONTRACT

In April of 2016, Springfield Township Trustees authorized a contract with Rumpke Waste Services to provide township-wide curbside trash and recycling services, saving residents between \$60 and \$100 per year. **In just one year, the Township has increased its overall recycling rate by 133%, Now, nearly ¼ of all waste brought to the curb in Springfield Township is being recycled.**

**Average Resident Savings**  
**\$60-\$100**  
**Annually**

**Recycle Rate Increased**  
**133%**



## 2017 ENERGY SAVINGS PROJECT

As part of the Township's ongoing efforts to gain efficiency, all interior and exterior lighting fixtures owned by the Township will be retrofitted with LED components. This lighting project will result in a 71% reduction in electricity costs - saving the Township approximately \$57,000 per year.

# DEPARTMENT REPORTS

## ADMINISTRATION DEPARTMENT

STAFFING | 8 Full-Time  
1 Part-Time

Springfield Township Administration includes the Township Administrator's Office, Human Resources, Finance, Special Projects and Events, Development Services, and Communications. The primary role of administration is to implement the policies of the Board of Trustees, lead the day-to-day operations of the Township's three major departments, provide oversight and support of the 165 full-time/part-time employees, and prepare the Township annual budget.

### Administration Department Highlights:

- Facilitated the Comprehensive Neighborhood Master Plan update process.
- Implemented a new health plan and wellness initiative resulting in an overall reduction of health insurance expenses.
- Managed the Township's risk and liability insurance and workers compensation programs.
- Processed over 2,800 checks & purchase orders.
- Provided administrative support to the Community Improvement Corporation, processing 325 Residential Incentive Grants.
- Represented the Township in negotiations with the collective bargaining units in Police and Fire Departments.
- Conducted annual training for all Township employees to ensure compliance with the Township's Personnel Policy and state and federal laws.
- Provided administrative support for the Township's Zoning Commission, Board of Zoning Appeals, Joint Economic Development Zone Board, and Joint Economic Development District Board.
- Maintained the Township's website and social media presence reaching over 114,026 website viewers.
- Prepared and implemented the Township's \$28 million Annual Budget consisting of more than 28 different funds.

## HUMAN RESOURCES

### Medical Insurance Experience Reward Refund

Springfield Township received \$23,269.24 from Optum Stop Loss Insurance for the medical cost containment efforts in 2016. Springfield Township is continually looking at creative ways to keep insurance costs down such as Self Funded Insurance, Health Risk Assessments, and has recently started a wellness program for all employees.

### Workers Compensation Refund For Safety Council Participation

Springfield Township participates in the Bureau of Workers Compensation Northern Cincinnati Safety Council program. Safety Council meetings are held monthly and the topics cover a range of safety issues. To receive a refund from the Bureau of Workers Compensation you must attend 10 meetings annually. Springfield Township's refund in 2016 was \$8,882.37.

## DEVELOPMENT SERVICES

The Development Services staff processed and issued nearly 200 Zoning Permits and responded to more than 990 violation complaints in 2016.

## E.L.I.T.E TRAINING

### Employee Leadership & Innovation Training Education

You can imagine the talent 165 employees, each with different backgrounds and expertise, could have in any organization. Yet with a staff of this size, these talents and the ideas employees have could be easily overlooked. Administration created a new program to assure every employee has the opportunity to share their ideas for Township innovation and also grow from ongoing leadership training. The E.L.I.T.E. program encourages a grass roots approach with listening and supporting employees. In turn, the program will bring our team even closer together, cross-departmental understanding will become clear, peer support will grow, and those 'outside the box' ideas will have a chance to make a difference in the lives of over 36,000 residents.



Top row: Michelle Wilson (Finance Assistant), Larry Mullins (HR Director), Chris Gilbert (Assistant Administrator and Director of Development), Cindy Thumann (Receptionist). Bottom Row: Thom Schneider (Grove & Senior Arts Center Director), Kim Cox (Finance Director), Michael Hinnenkamp (Township Administrator), Kimberlee Flamm (Projects, Events & Communications Coordinator, ArtsConnect Executive Director), Sandy Haner (Now Police Chief Assistant). Kathleen Kennedy (Project Coordinator) not shown.

## POLICE DEPARTMENT

STAFFING | 47 Sworn Officers  
7 Civilian Employees

28,234 Calls For Service  
2,426 Adult Arrests Made  
142 Juvenile Arrests Made  
1,154 Automobile Accidents  
3,097 Citations



## SPRINGFIELD TOWNSHIP POLICE DEPARTMENT EARNS 7TH ACCREDITATION IN 2016

The Springfield Township Police Department is an internationally accredited law enforcement agency committed to providing superior public safety services. The police department has voluntarily held itself to the highest standards and best practices with the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). The CALEA accreditation process is a proven modern management model for law enforcement agencies in the pursuit of professional excellence.

The department received its initial accreditation award in March of 1999 and has successfully maintained its accreditation status since. The department undergoes an extensive review every three years by CALEA assessors who evaluate agency policies and practices to ensure compliance with the best practices for the delivery of law enforcement services. The most recent on-site assessment was conducted in April 2016. Learn more about the CALEA Accreditation Process at [www.calea.org](http://www.calea.org).

The Springfield Township Police Department also participates in the State of Ohio's Law Enforcement Agency Certification process. First established in 2016, the Ohio Collaborative Community-Police Advisory Board published a set of standards for Ohio law enforcement agencies as a model for continuous improvement. Learn more about the state certification requirements by visiting [www.ocjs.ohio.gov/ohiocollaborative](http://www.ocjs.ohio.gov/ohiocollaborative).



## DEPARTMENT HIGHLIGHTS

- 8 police officers were trained as **Emergency Medical Responders (EMR)** in 2016 by the Springfield Township Fire Department Training Division.
- **Reduction** in Overall Part 1 **Crime Rate**
- Earned **\$4,235 Federal Bullet Proof Vest Grant**
- Earned **\$22,142 State of Ohio Traffic Safety Grant**
- Kg Pako and Officer Jim Scheeler awarded the Medal of Valor
- Hired **four police officers** to fill vacancies
- **Promoted one Sergeant, Lieutenant and Detective** to fill openings
- Conducted **document shredding event** that attracted 100 residents
- Conducted **"drug take-back" event** that netted 61 pounds of prescription drugs
- Received the **2016 Community Service Award** from the Hillcrest Academy

## FIRE DEPARTMENT

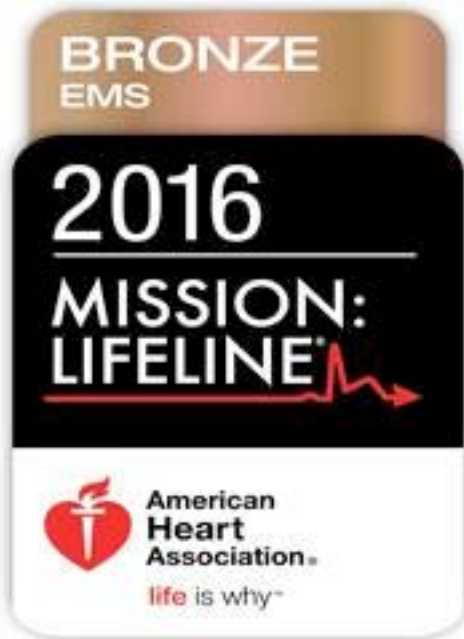
STAFFING | 32 Full-Time  
41 Part-Time

4,328 Dispatches for Medical Related Emergencies  
1,394 Dispatches for Fire Related Emergencies  
Serviced 1,700 Fire Hydrants

Based on statistics generated by the Hamilton County Communication Center, the Springfield Township Fire Department continues to be one of the busiest suburban fire departments in Hamilton County.



## FIRE DEPARTMENT HIGHLIGHTS



- The department's training division once again earned certification from the Ohio Department of Public Safety which authorizes the Springfield Township Fire Department to teach **fire and EMS training** and issue continuing education credits to firefighters and EMS personnel.
- Springfield Township Fire and EMS Department received the **American Heart Association's Mission: Lifeline® EMS Bronze Award** for implementing evidence-based treatment measures in patients experiencing severe heart attacks.
- **Community Paramedicine** was first implemented on May 1, 2016. The CP Program is part of collaboration with the Council on Aging to provide a variety of services to the seniors who live in Springfield Township.

- Springfield Township expanded its multi-departmental approach to code enforcement through the creation of a **Code Enforcement Division** within the Fire Department. Although both the Police Department and Public Works Department remain involved in code enforcement, the Fire Department is now primarily responsible for the day-to-day operational aspects. The division is now managed by a Captain within the Fire Department, overseeing the enforcement of the fire code, zoning code, property maintenance code, and state nuisance laws.
- The **Kids Fire Academy**, for ages 8 to 12, continues to be a very popular public education program. The week long program was conducted in July. The fire academy educates the participants about fire safety, accident avoidance, severe weather preparedness, first aid, CPR, fire extinguisher use, and basic firefighting skills. Friend and mentoring relationships are established between the firefighters and the participants. A formal graduation and water ball competition culminate the week-long programs.
- Springfield Township paramedics initiated **326 STEMI transmissions**. STEMI – (ST Segment Elevation Myocardial Infarction) - Cardiac Intervention Program continues to save lives. This advanced technology allows the paramedics to send a 12 lead EKG and diagnostic information directly to the emergency room physician, Cardiologist and Cardiac Catheterization Team when a confirmed heart attack is identified. When a heart attack is occurring, rapid transport and advanced cardiac life support intervention are imperative to improve the odds of survival. In some cases, advanced STEMI notification will allow the paramedics to go through the emergency room and take the patient directly to the cath lab where a team of doctors and nurses are waiting to perform an angiogram to accurately diagnosis the area of coronary disease and set the stage for therapeutic intervention such as coronary “balloon” angioplasty.



- The **Mid West Fire Chief Collaborative** continues to be the model for shared services in Hamilton County. Fire chiefs from Springfield Township, Colerain Township, Forest Park, Mt. Healthy, North College Hill, Greenhills, Glendale and Woodlawn meet monthly to develop common response policies and procedures. Chief officers from each department are assigned weekend incident command responsibilities on a rotating basis. The chief officers cross jurisdiction lines to provide incident command leadership at fires. They are also notified of any structure fire in the eight jurisdictions. This makes a complex operation more manageable and safer.
- **The Computerized Automatic Dispatch (CAD)** implementation has created a more efficient way to dispatch mutual aid resources and is customized for each jurisdiction. This has improved the effectiveness of mutual aid response.
- New **electronic EMS report writing in the field** using ePCRs continues to improve the efficiency of collecting patient information. The ePCR is a rugged tablet with EMS report writing software. The software requires the paramedic to complete critical information that is needed for the documentation of patient care and is also used for EMS billing. A new software upgrade made in 2016 now gives the paramedic the ability to save EKG information, photographs, and patient information directly to the ePCR and cloud.
- The fire department received a **\$2,500 grant from the Ohio Department of Public Safety** for EMS training and equipment.





## PUBLIC WORKS DEPARTMENT

STAFFING | 3 Fleet  
11 Roads & Parks  
6 Summer

282 Property Maintenance Cleanups  
501 Online and Phoned In Service Requests  
\$576,968 in Road Rehabilitation Projects Completed  
\$384,423 in Storm Sewer Installations & Repairs  
\$122,397 in Pavement Preservation Projects  
\$23,012 in Sidewalk Replacements

## PUBLIC WORKS DEPARTMENT HIGHLIGHTS

### Grant Funding Awarded

- Hempstead Drive and Melody Lane Rehabilitation Project = \$487,000
- Kempermill Village Rehabilitation Project (Deerhorn –north of Elkwood, Fallbrook –west of Deerhorn, Fullerton – west of Deerhorn) = \$427,500





## Parks

Township personnel spent **10,240 hours maintaining the township's parks, greenspaces, right-of-ways, and cemeteries.**

In 2016, a 5-year parks plan was completed to provide a guide for clean, green, sustainable, and safe parks.

Within the plan, the following recommendations are outlined for all Township neighborhood and athletic parks:

- Removal of all dead ash trees
- Baseball fields and turf upgrades to be handled by the Public Works Department instead of by the renting athletic organizations.
- Convert to LED lighting

*Plan recommendations for each park individually addresses playgrounds, trails, plantings, and fences.*

2017 Budgeted Park Improvements:

- Helwig Park
- Clifford George Park
- Frost Park
- Brentwood Park
- Stephanie Hummer Memorial Park
- Lexington Heights Park
- Hillside Park

## Project Management

Springfield Township Public Works provided oversight to capital improvements performed at the Grove Banquet Hall

## SENIOR & COMMUNITY ARTS CENTER & GROVE BANQUET HALL

STAFFING | 2 Full-Time  
9 Building Monitors/Bartenders

24% Increase in Overall Rentals

34% increase of Grove Banquet Hall Rentals (compared to 2015)

1,575 rental inquires by phone = 16% increase over 2015

594 rental inquires by email / website = 46% increase over 2015



**Renovations** The Grove Banquet & Event Center received much needed replacements to its failing electric, plumbing, and parking lot in 2016. The building, which was built in the 1930's as a open air dance hall, now shows off its new curb appeal. Clients have been quite impressed by the new circle driveway and added parking spaces for parents of the newlyweds! As a result of these improvements, the The Grove has shown a 34% increase in revenues and is on the path to exceed this record in 2017.





### **New Programming in 2017**

ArtsConnect has expanded its programming offered at the Springfield Township Senior and Community Arts Center. Art classes, including watercolors, acrylics, clay hand-building, woodworking, and drawing are now offered. A full-time summer arts camp will take place in the lower level in 2017.





## Photos:

1, 2 & 3 - On the set of *The Life and Death of John Gotti* starring John Travolta & Kellie Preston in Springfield Township

4. Public works crews repair and repave.

5. The Citrus Tree fruit stand at the corner of Winton and Corbett

6. St Xavier High School was recognized as 2016 Division 1 Football State Champs.

7. Touch A Truck event

8. Emma Karle, a Springfield Township resident, is crowned Miss Teen Ohio.

9. Lt. Dan Vanderman organizes and donates blood for the annual Springfield Township Fire Department blood drive.